HELP

CUSTOMER SUPPORT
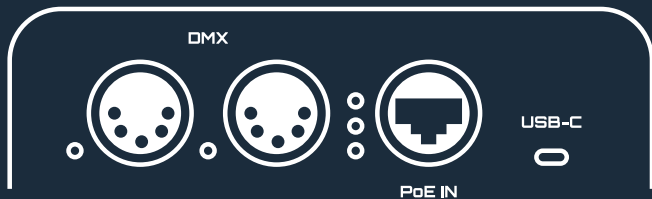support@chamsys.co.uk

SERIAL NUMBER

GeNetix

GN2

1 POWER

POWER VIA USB-C

Connect the USB-C cable from the GeNetix GN2 into the USB-A port on your PC or ChamSys console.

POWER VIA PoE

Connect an Ethernet cable from the power over Ethernet source into the rear network port labelled "PoE IN".

DMX

USB-C

PoE IN

NOTE

Host data can only be received over the USB-C connection **or** the network connection.
A combination of the two can not be performed to receive data.

2 UPDATE

FIRMWARE VERSION

This product might be using out of date firmware. Check the latest released version via the online GeNetix documentation.

GeNetix Docs

INSTALL

Firmware updates can be installed via the MagicQ & QuickQ software packages. Download the latest versions below.

MagicQ Download   **QuickQ** Download